



INSTRUCTIONS FOR ON-LINE BILL REVIEW

Step 1

Go to www.municipaldistrictservices.com and click on “View My Account” on the right side of the screen.

Municipal District Services, LLC - water and municipal water district services - Mozilla Firefox

File Edit View History Bookmarks Tools Help

www.municipaldistrictservices.com

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Online Registration Municipal District Services, LLC - water a...

Municipal District Services

Municipal District Services, LLC (MDS) is a locally owned utility district management firm focused on providing operational, regulatory and customer service excellence. MDS provides safe drinking water and compliant wastewater treatment to more than 50,000 connections and businesses in the Greater Houston area.

Our extensive experience in the industry allows us to provide our clients with the highest level of service to meet each district's unique needs. We are committed to delivering practices and services that help protect the environment.

We've carefully selected the best operational personnel, customer care staff, and assembled the most experienced executive team in order to provide our clients service they expect and deserve.

View My Account

Report a Problem

Payments

Contact Us 24/7

Notices

Attention Please!

SERVICES:

Step 2

This will take you to a log in screen. Select “First time sign-in?” at the bottom of the screen.

Welcome - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Ad Valorem Records, Inc. (US) | https://www.eonlinebill.com/bapp/mds/wp01.r

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Welcome

View My Online Account

Welcome...please sign in to access your account.

User ID

Password

Login

Disclaimer: This website is being updated to better serve you. Please be advised that you may experience server time-outs and notification delays. Customers will still receive a paper bill in the mail and will be responsible for the amount due regardless of notification delays. AVR, Inc. apologizes for any inconvenience during this routine maintenance. You may need to adjust your security settings or spam filters to avoid having your e-notification sent to a junk mail folder.

[First time sign-in?](#) [Forgot your User ID?](#) [Forgot your Password?](#)

GODADDY.COM
VERIFIED & SECURED
VERIFY SECURITY

Celebrating 5 years of Service and Success
Municipal District Services
2007 - 2012

View My Online Account

Create User ID And Password

Register for Online Account access. Online Account access enables you to manage your account online, 24 hours a day, 7 days a week.

Account Number * -

Name *

Service Address *

User ID * At least 6 characters long

Password * At least 7 characters long

Reconfirm Password *

Email *

Re-enter Email *

Please enter the information **Exactly** as it appears on your latest bill.

*** Required Fields**

Special Email Alerts

Sign up to receive email alerts about your Account

- Payment Due Yes No
- Payment is Past Due Yes No
- Email Bill Notification Yes No

Step 3

Create User ID and Password. Enter your information into the form. Information **MUST** be entered on the website **EXACTLY** as it appears on your bill! User IDs must be **AT LEAST 6** characters long and passwords must be **AT LEAST 7** characters long. Click "Sign Me Up!" when completed.

Disclaimer: This website is being updated to better serve you. Please be advised that you may experience server time-outs and notification delays. Customers will still receive a paper bill in the mail and will be responsible for the amount due regardless of notification delays. AVR, Inc. apologizes for any inconvenience during this routine maintenance. You may need to adjust your security settings or spam filters to avoid having your e-notification sent to a junk mail folder.

Sign Me Up!

Clear



Step 4

When you have successfully created your account, you will receive a confirmation email like this example.



Transmission Postmark
03/04/2013 3:11:07 PM

Message from Fort Bend Co MUD 02

Dear **MUD CUSTOMER,**

Thank you for registering your utility account for View My Online Account.

This email confirms that you have access to the following accounts with the unique User Login information you created.

You have registered the following accounts:

XX-XXXX-XX

To view, and manage your account, [login online \(click here\)](#).

User ID WAKKO4EVER

Please save this email for future reference.

Give Paperless Billing a Try!

If you would like to discontinue receiving a hard copy billing statement in the mail, you may do so by selecting the Sign up to receive Paperless Statements link once you have logged into your account.

Thank you for using Fort Bend Co MUD 02 View My Online Account Service, please visit again soon.

If you have questions, or believe you have received this email by mistake, please contact us:

E-mail:

Call: 281-290-6507

Thank you very much for your business.

Regards,
Fort Bend Co MUD 02

You received this e-mail because you enrolled in the Fort Bend Co MUD 02 My Account feature. If you no longer wish to receive these e-mails, you will need to cancel your enrollment. To cancel your enrollment, please [log in to your account](#) and from the Edit Profile screen, select the cancel link from the bottom of the page. SECURITY NOTICE: all our billing emails will include your FULL NAME in the subject line.

Fort Bend Co MUD 02
406 West Grand Parkway South Suite 260
Katy, Tx 77494



Step 4

When you have successfully created your account, you will see your account information.

Continued

View My Online Account

Name

Address

Account

Service Address

Account Status

[Sign Out](#)

Deposit Amount	155.00
Sign up to receive Paperless Statements. [Edit]	

Service Period	From	To	Billing Date	Payment Due
	01/05/2013	02/04/2013	02/13/2013	03/04/2013

Service	Meter #	Read Date	Prev. Read	Pres. Read	Usage	Curr. Read
WATER	91612573	02/04/2013	133.0	147.0	14.0	.0

Description	Amount
BALANCE FORWARD	36.41CR
WATER	34.15
SEWER	29.20
NFBWA	35.28
THIS MONTH TOTAL	98.63
TOTAL DUE NOW	62.22
PENALTY	6.22
AFTER DUE DATE - 03/04/13	68.44

[View Payment Options](#)

[View Billing History](#)

[Edit my profile](#)

[Add another Account](#)

[Contact Us](#)



Step 5

Sign up for paperless statements.

To sign up to receive Paperless Statements once the customer is signed in and is viewing their account there is a **Sign up to receive Paperless Statements.** [[Edit](#)] (click on edit).

View My Online Account

Name

Address

Account

Service Address

Account Status

[Sign Out](#)

Deposit Amount 155.00
[Sign up to receive Paperless Statements.](#) [[Edit](#)]

Service Period	From	To	Billing Date	Payment Due
	01/05/2013	02/04/2013	02/13/2013	03/04/2013

Service	Meter #	Read Date	Prev. Read	Pres. Read	Usage	Curr. Read
WATER	91612573	02/04/2013	133.0	147.0	14.0	.0

Description	Amount
BALANCE FORWARD	36.41CR
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[View Payment Options](#)

[View Billing History](#)

[Edit my profile](#)

[Add another Account](#)

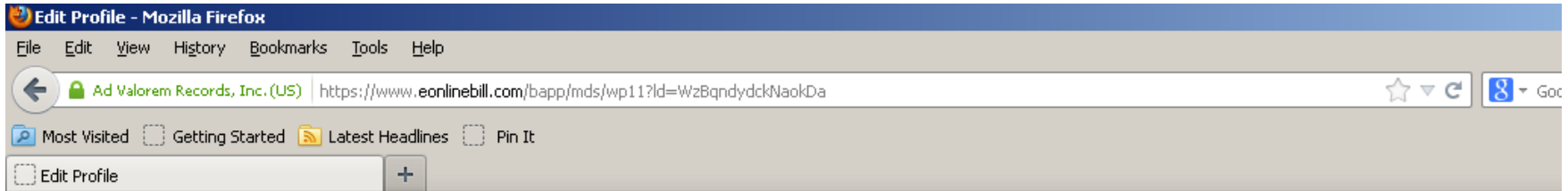
[Contact Us](#)



Step 5

continued

The next screen will require the customer's password, the user ID is already in since the customer is already logged in, once the password has been put in click on submit.



View My Online Account

Edit my Profile

User ID MUDCUST1

Password

[Return To Account Information](#)

[Contact Us](#)

Customer Service: 281-290-6507



Step 6

The next screen is the edit my profile screen here you will put back in your password and check the box for **Sign up for Paperless Billing today!** Once you have finished and checked the box click on Update Profile.

Edit my Profile

Account Number

Name

Service Address

User ID * Must be more than 5 characters long

Password * Must be more than 6 characters long

Reconfirm Password *

Email *

Special Email Alerts

Sign up to receive email alerts about your Account

- Payment Due Notification
- Payment is Past Due Notification
- Email Bill Notification

Sign up for Paperless Billing today!

With paperless statements, you will receive an e-mail to let you know when you can view your current e-Bill online. Simply sign in to your account online, view your statement electronically and then choose how to pay it. To view and retain a copy of your electronic statement, you must be able to view, save or print documents in PDF format. Once enrolled, you can cancel your paperless billing service at any time. To do so, just uncheck the above selection.

I agree to stop receiving my paper statement and receive my utility billing statement electronically only.
(You may get one more paper statement, but you should stop receiving them by your next Billing Cycle.)

[Return To Account Information.](#)



Step 7 To view your billing and payment history, click "View Billing History" at bottom of screen.

View My Online Account

Name

Address

Account

Service Address

Account Status

[Sign Out](#)

Deposit Amount 155.00
 Sign up to receive Paperless Statements. [\[Edit \]](#)

Service Period	From	To	Billing Date	Payment Due
	01/05/2013	02/04/2013	02/13/2013	03/04/2013

Service	Meter #	Read Date	Prev. Read	Pres. Read	Usage	Curr. Read
WATER	91612573	02/04/2013	133.0	147.0	14.0	.0

Description	Amount
BALANCE FORWARD	36.41CR
WATER	34.15
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THIS MONTH TOTAL	98.63
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AFTER DUE DATE - 03/04/13	68.44

[View Payment Options](#)

[View Billing History](#)

[Edit my profile](#)

[Add another Account](#)

[Contact Us](#)



Step 8 To view your billing and payment history, click “View Billing History” at bottom of screen. Click “Return to Account Information” to return to main screen. Click on date in blue to see details of that bill.

View My Online Account

Name

Address

Account

Service Address

Account Status

Bill Date	Prev. Balance	This Month	Payment	Payment Date	Balance Due
Jan - 2013	114.01CR	77.60			36.41CR
Dec - 2012	199.63CR	85.62			114.01CR
Nov - 2012	103.01	185.62	488.26CR	11/30/2012 (2)	199.63CR
Oct - 2012	103.01	103.01	103.01CR	10/12/2012	103.01
Sep - 2012	.00	103.01			103.01
Aug - 2012	.00	89.64	89.64CR	09/04/2012	.00
Jul - 2012	.00	89.64	89.64CR	08/07/2012	.00
Jun - 2012	12.77	97.67	110.44CR	07/03/2012	.00
May - 2012	.00	82.77	70.00CR	06/05/2012	12.77
Apr - 2012	17.41CR	73.68	56.27CR	05/03/2012	.00
Mar - 2012	76.74	65.85	160.00CR	04/04/2012 (2)	17.41CR
Feb - 2012	.00	76.74			76.74
Jan - 2012	.00	70.49	70.49CR	02/06/2012	.00
Dec - 2011	.00	85.03	85.03CR	01/05/2012	.00
Sep - 2011	.00	119.52	119.52CR	10/03/2011	.00

[Return To Account Information](#)



Step 8

These are the details of your bill.

continued

View My Online Account

Name

Address

Account

Service Address

Account Status

	Oct 2012	Sep 2012	Aug 2012
Bal. Forward	103.01	.00	.00
PENALTY	9.36	9.36	
WATER	34.15	34.15	32.30
SEWER	29.20	29.20	29.20
NFBWA	30.30	30.30	28.14
DEPOSIT			
MISCELLANEOUS			
This Month	103.01	103.01	89.64
Payment Date	10/12/2012		09/04/2012
Amount Paid	103.01		89.64
** Balance	103.01	103.01	.00
Deposit Armt	120.00	120.00	120.00



Step 9

Click "WATER" under the Service heading to see your meter reads and usage.

View My Online Account

Name

Address

Account

Service Address

Account Status

[Sign Out](#)

Deposit Amount 155.00
 Sign up to receive Paperless Statements. [\[Edit \]](#)

Service	From	To	Billing Date	Payment Due
Period	01/05/2013	02/04/2013	02/13/2013	03/04/2013

Service	Meter #	Read Date	Prev. Read	Pres. Read	Usage	Curr. Read
WATER	91612573	02/04/2013	133.0	147.0	14.0	.0

Description	Amount
BALANCE FORWARD	36.41CR
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THIS MONTH TOTAL	98.63
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AFTER DUE DATE - 03/04/13	68.44

[View Payment Options](#)

[View Billing History](#)

[Edit my profile](#)

[Add another Account](#)

[Contact Us](#)



Step 9

These are your meter reads and usage history.

continued

View My Online Account

Name

Address

Account

Service Address

Account Status

History Usage for WATER service				
Read Date	Old Read	New Read	Usage	Meter Number
02/04/2013	133.0	147.0	14.0	91612573
01/04/2013	123.0	133.0	10.0	
12/04/2012	111.0	123.0	12.0	
11/04/2012	99.0	111.0	12.0	
10/04/2012	85.0	99.0	14.0	
09/04/2012	71.0	85.0	14.0	
08/04/2012	58.0	71.0	13.0	
07/04/2012	45.0	58.0	13.0	
06/04/2012	30.0	45.0	15.0	
05/04/2012	19.0	30.0	11.0	
04/04/2012	10.0	19.0	9.0	
03/04/2012	3.0	10.0	7.0	
02/04/2012	.0	3.0	3.0	
01/13/2012	1253.0	1258.0	5.0	
01/04/2012	.0	.0	.0	91612573
01/04/2012	1244.0	1253.0	9.0	
12/04/2011	1231.0	1244.0	13.0	78951512
09/04/2011	1171.0	1193.0	22.0	



[Return To Account Information.](#)

